



FIRE, VEHICLE AND EQUIPMENT MAINTENANCE

-  0556886448 / 056 161-1962
-  brendan@ess-uae.me
-  www.ess-uae.me
-  Masdar City, Abu Dhabi, UAE

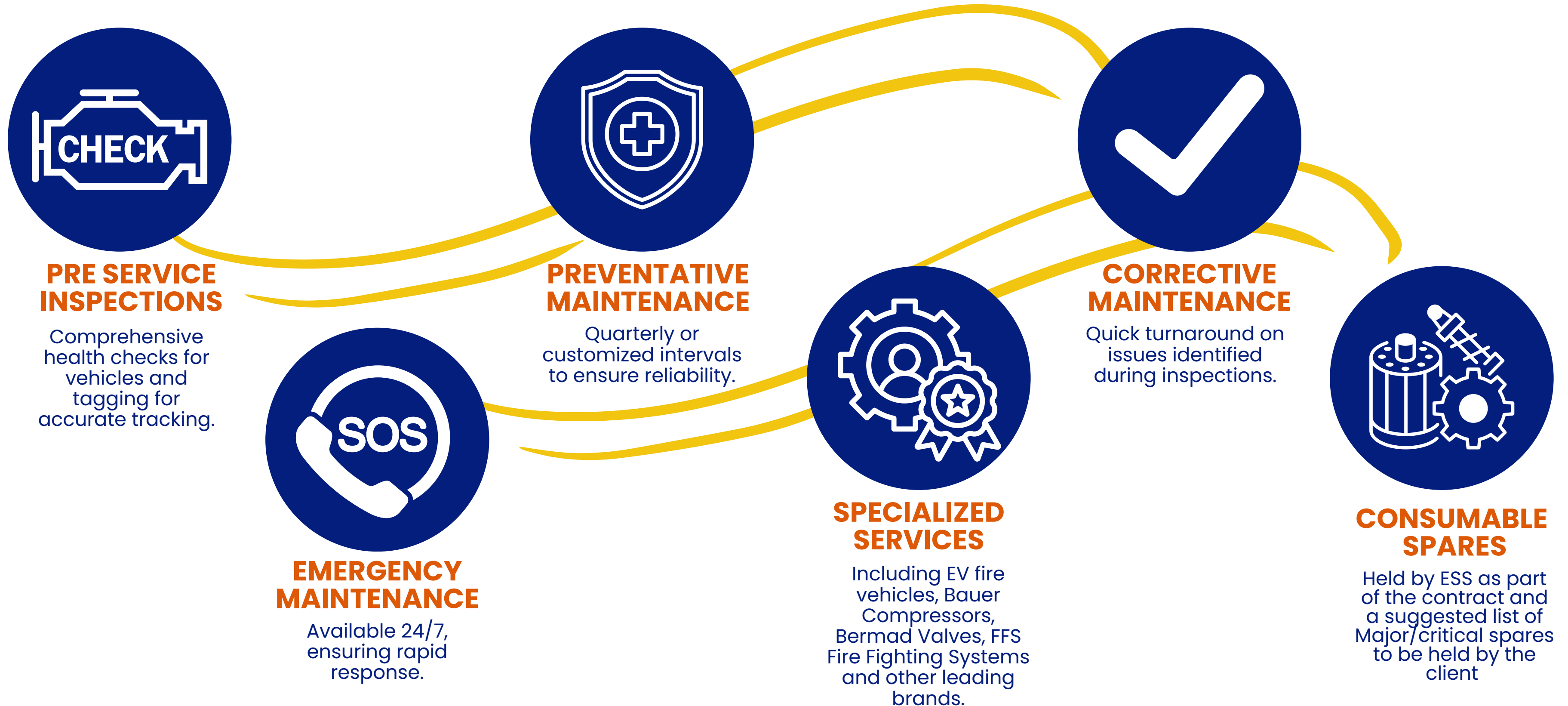
Who We Are

ESS Emergency Safety Services is built on years of expertise in servicing fire vehicles and equipment.

- Preventative, Corrective and Emergency maintenance support.
- Outsource the maintenance responsibility of your fire vehicles and equipment.
- Highly trained and qualified technicians with GCC experience.
- High quality tools and diagnostic equipment.
- Fully equipped mobile service unit.
- Relationships with many OEMs of fire vehicles and equipment. Our suppliers are selected for their proven track record in delivering consistent quality, ensuring seamless operations for our clients.
- Accurate tagging of each vehicle and reporting vehicle history through a shared QR code system.
- Vehicles fully tested after each service activity and always left in an operational condition.
- Detailed reporting documentation.
- Access to designated client portal containing all reports and documentation to relevant stakeholders.



ESS provides a flexible service model tailored to meet client needs:



With a fail-proof emergency call-out system, our team is always ready, 365 days a year.





Why clients trust ESS Service Solutions:

- 01 Top OEM Partnerships:** Collaborations with Bauer Compressors, Bermad Valves, FFS Fire Fighting Systems and more
- 02 QR Code System:** Accurate tagging and real-time tracking of vehicle history
- 03 Transparent Reporting:** Detailed documentation available through a dedicated client portal.
- 04 Proven Track Record:** Vehicles fully tested post-service and left in operational condition.
- 05 Strong Regional Presence:** Trusted by major clients across Saudi Arabia and the UAE, ESS has a proven ability to deliver exceptional maintenance solutions in some of the region's most demanding environments. (Contact us for our reference list)



**24/7 Emergency Call
Out System**



**A highly experienced
team equipped with
advanced diagnostic
tools**



**A focus on quality
and operational
excellence.**





How the Portal Enhances Your Operations:

Transparency

The portal gives you full visibility into every step of the maintenance process.

Efficiency

Quick access to information allows for faster decision-making and ensures minimal downtime for your fleet.

Compliance

Maintain accurate records for regulatory compliance and audits with all necessary documentation stored securely in one place.

Proactive Maintenance

Use the portal's insights to schedule preventative maintenance, reducing the risk of costly breakdowns.



Key Features of the ESS Servicing Portal:

Comprehensive Service Records

Access detailed reports of all completed service activities.

View service history for each vehicle and piece of equipment, ensuring a clear overview of past performance and maintenance timelines.

QR Code Integration

Each vehicle and piece of equipment is tagged with a unique QR code. Scan the QR code to instantly access its maintenance history, service reports, and health check updates.



Documentation Access

Download service checklists, test results, and compliance certificates directly from the portal. Access spare parts inventory and recommendations for critical spares based on your fleet's needs.

Real-Time Status Updates

Monitor the current status of ongoing service requests.

Stay informed about the progress of repairs or scheduled maintenance, ensuring operational planning is never disrupted.



24/7 Availability

Accessible anytime, anywhere, ensuring you have the information you need at your fingertips. Mobile-friendly design for on-the-go access from any device.

Customizable Dashboards

View key metrics such as service frequency, repair trends, and upcoming scheduled maintenance.

Filter data by vehicle type, location, or service category to simplify fleet management.




Secure Stakeholder Access

Role-based access ensures that only authorized personnel can view sensitive information.

Grant access to relevant stakeholders, including fleet managers, compliance officers, and decision-makers.

Servicing Plans:

	Daily	Monthly	Quarterly	Bi – Annually	Annually
	Technician imbedded on site. 24/7 on call service. Including weekly health inspections.	Monthly inspections and operational tests	Full operational test and health inspection of all fluids and filters, and top-up if required. Basic operational refresher training for staff	Full service including changing of filters and fluids, and lubrication of complete unit (Chassis, doors, axles etc.)	Full service including changing of filters and fluids, lubrication of complete unit (Chassis, doors, axles etc.) Full operational training for staff. Flow test on pumps and pressure test on hoses.
Diamond	•	•	•	•	•
Platinum		•	•	•	•
Gold			•	•	•
Silver			•		•
Bronze					•

We offer customizable service schedules tailored to meet your specific requirements. Whether you need routine maintenance, periodic inspections, or on-demand support, our flexible plans ensure your operations run smoothly and efficiently, aligning perfectly with your schedule and priorities.

